

All Areas

FQ3

Corporate Outcome No.1 –

Corporate Outcome No.1 – People live active, healthier and independent lives

COI – Percentage of clients satisfied that they are better able to deal with their financial problems following our support and

Corporate Outcome No.2 – People live in safer and stronger communities

Corporate Outcome No.2 – People live in safer and stronger communities

Car parking income to date – Helensburgh and Lomond

Reporting Period	Target (Cumulative)	Actual (Cumulative)
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Car Park Location	FQ2 Actual	FQ3 Actual

Corporate Outcome No.2 – People live in safer and stronger communities**Dog fouling – total number of complaints – Helensburgh and Lomond**

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

Dog fouling – total number of complaints – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

Corporate Outcome No.3 – Children and young people have the best possible start

COI – Increase the percentage of our care experienced young people that have the recommended additional tracking and monitoring plans in place

Corporate Outcome No.3 – Children and young people have the best possible start

COI – Provide quality meals with cost margins to all pupils

Reporting Period	Target	Actual	Status
			Red
			Green
			Green
			Red
			Green

FQ3 Comment



Corporate Outcome No.5 – Our economy is diverse and thriving

Number of affordable social sector new builds completed per annum – Helensburgh and Lomond

Reporting Period	Target	Actual	Status
			Green
			Green
			Green
			Green
			Green

FQ3 Comment

Number of affordable social sector new builds completed per annum – Argyll and Bute

Reporting Period	Target	Actual	Status

Corporate Outcome No.5 – Our economy is diverse and thriving

Percentage of pre-planning application enquiries processed within 20 working days – Helensburgh and Lomond

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Red	

Corporate Outcome No.5 –

Corporate Outcome No.5 – Our economy is diverse and thriving


COI – Number of new

Corporate Outcome No.5 – Our economy is diverse and thriving

COI – Increase the number of community benefits that are delivered through contracts we award locally

Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

Street lighting – percentage of faults repaired within 10 days – Helensburgh and Lomond

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Red	
			Red	
			Red	
			Red	
			Red	

FQ3 Comment

The percentage of street lighting faults are completed within 10 working days – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Red	

Total number of complaints regarding waste collection – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
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Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

COI – Percentage of waste recycled, composted and recovered

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Green	
			Green	
			Green	
			Green	
			Green	

FQ3 Comment

Percentage of waste recycled, composted and recovered

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

COI – The number of tonnes of waste sent to landfill

Corporate Outcome No.6 – We have infrastructure that supports sustainable growth

LEAMS (Local Environment Audit and Management System) – Helensburgh and Lomond

(Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Green	
			Green	

LEAMS (Local Environment Audit and Management System) – Argyll and Bute
 (Monthly data combined to show quarterly average)

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period
			Green	
			Green	

1.68 4C q262.5T59 y4PD 56 BD1 ref410.88 454.62 ref BD

Making It Happen

Teacher sickness absence – Helensburgh and Lomond

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

Teacher sickness absence – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

FQ3 Comment

Making It Happen

LGE staff (non-teacher) sickness absence –

LGE staff (non-teacher) sickness absence – Argyll and Bute

Reporting Period	Target	Actual	Status	Trend of 'Actual' over the period

FQ3 Comment

Making It Happen

COI – Increase the percentage of all self-service automated contacts